Meaning an independent MR. ALBERT: 2 telephone company?

> MR. HARRINGTON: Yes.

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MR. EDWARDS: Is the question with respect to Virginia only or outside Virginia?

The question itself was MR. HARRINGTON: asked regarding the entire Verizon area, but I will be happy with just a Virginia answer.

Are you aware of any agreements in which an independent ILEC agrees to provide its inbound trunking requirements to Verizon?

The arrangements with MR. ALBERT: independents that I'm familiar with have been in place for a number of years and relatively stable for a number of years and have been jointly managed and jointly added to without a lot of volatility for a number of years, and I'm not aware of any of the details relative to that being spelled out in an Interconnection Agreement.

MR. HARRINGTON: If you would go down to the last paragraph of this response where it says 5.12, and this is characterized as a current 251

1 Interconnection Agreement language that Verizon 2 provides. Would you read the first sentence of 3 that paragraph. Out loud.

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MR. ALBERT: It says the parties agree to work cooperatively to forecast trunk requirements.

MR. HARRINGTON: Would you say that's a 7 fair characterization of how Verizon and independent ILECs handle trunk forecasting?

No, I would say it's probably MR. ALBERT: 10 very different because the environment and 11∥volatility are quite different. When you have had 12 a relatively stable in place arrangement for a 13 number of years, the treatment of those trunk engineering, the trunk servicing, tends to be done 15 more on a day-to-day trunk servicing basis as 16∥opposed to a longer term.

I quess I was focusing on MR. HARRINGTON: the work cooperatively aspect of it. Is that a 19∥fair characterization that it's a joint process, 20 that the two carriers work together?

MR. ALBERT: I would say that 22 characterizes the arrangements we have with all 1 carriers for all types of trunks between ourselves 2∥and CLECs and between ourselves and wireless and 3 between ourselves and IXCs.

If you're provisioning and hooking trunks up between two different carriers' network, it requires work and involvement and cooperation by both parties.

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MR. HARRINGTON: And for forecasting is that also the case, you try to work cooperatively so you could jointly figure out the forecasts?

MR. ALBERT: Yes, I would say when it comes to the trunk forecast with CLECs, the process we worked out cooperatively in New York through the New York collaborative, which was an overshoot from the performance standards carrier to carrier work up there, where in order for Verizon to be on the 17 | hook for certain performance measures and certain performance standards, those tie back into the need to have a trunk forecast. That's relative to trunk 20 blocking. It's also relative to trunk 21 provisioning.

In the New York process that was developed

1 as an offshoot from the carrier-to-carrier service 2 proceeding, the outgrowth from that is a process where all CLECs and forecasts the traffic in both directions, it's the traffic from Verizon customers 5 calling the CLEC, and the traffic from the CLEC 6 customers calling Verizon, and we then take those 7 forecasts from all carriers, and we aggregate them 8 with other inputs, and we use that basically to 9 provision the switching equipment infrastructure on 10 | a macro basis that we need in the place to provide 11 trunks.

We have been using that now with all carriers in New York. That same process has been used throughout Verizon East. There are carriers 15 in this room, although not Cox, that currently 16 today forecast in both directions and give those to us, and we are appreciative, and they are very 18 helpful.

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And the reason for it is the biggest 20 | factor affecting trunk growth and trunk volatility, when you look at the interconnection as it currently exists between ourselves and between

1 CLECs, the biggest factor that drives a number of 2 trunks is the quantity of customers that the CLEC will be signing up as well as the nature of those customers as they enter an ISP or is it a regular dial tone customer.

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So, from my experience in actual practice as well as the rationale and the theory behind it, the one single biggest factor, by far, impacting the growth, the volatility, and the quantity of trunks that are required for traffic going in both directions gets back to the amount and the nature of the customers that the CLEC will be signing up, which the CLEC is privy to, and which the CLEC has.

MR. HARRINGTON: A very complete answer.

Mr. Harrington, could I jump MS. CARPINO: in here and ask a clarifying question?

Mr. Albert, the agreement that came out of this New York collaborative, whereby a CLEC would agree to forecast both inbound and outbound traffic, has that been captured in writing anywhere, or is this an informal agreement amongst the carriers?

MR. ALBERT: We've got the trunk 2 forecasting quidelines, and it includes like a model template of the information to be filled out.

I don't know if that precisely says the CLEC will forecast both of these things. In terms 6∥of what has actually been happening, all the forecasts that we have been getting and the forecasts from all carriers that have been making, in actual practice they are doing it that way.

MS. CARPINO: You are getting that today from AT&T and WorldCom in Virginia?

MR. ALBERT: Yes.

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MR. HARRINGTON: I will note for the record that I believe the guidelines he's referring to are, in fact, Cox Exhibit 18. I believe that the quidelines that Mr. Albert is referring to are, in fact, Cox Exhibit 18, which we will--

It looks like there's MS. FAGLIONI: 19 something else there.

They are included. MR. HARRINGTON: We excerpted it from a much larger document because we thought that you didn't really want the extra

1 several thousands pages, which is I think what it came to. But we did take the parts that are relevant to trunking and forecasts. At least the ones we found.

> MR. ALBERT: That's correct.

MR. HARRINGTON: I will have some questions on that in a little bit.

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MS. FARROBA: Let me just ask another In addition to the clarifying question. 10 documentation and forecasting guide or process that you have, does Verizon meet regularly with the 12 CLECs in New York to sort of do this trunk 13 planning, or is this just something everybody has 14 the documents and they know the procedure and there 15 isn't really a joint planning group that meets 16 regularly?

The joint forecast that we MR. ALBERT: Semiannual. Some CLECs get is done twice a year. 19 | if they have significant changes, they will update 20 | it more frequently, which if they do, that's fine.

Other than that, the nature and the 22 | frequency and the type of interactions that we have 1 relative to trunk provisioning and trunk servicing 2 varies widely between from one CLEC to the next to the next.

MS. FARROBA: So, there isn't some sort of working group of CLECs and Verizon?

> MR. ALBERT: No.

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MR. HARRINGTON: I was going to go to this topic later, but since it's been raised, I may as well discuss the collaborative right now.

Looking at what's been marked as Cox Exhibit Number 18, I would like you to move to the page that is marked as page three at the very right-hand, corner but the second one. the result of two faxes that were put together. That's the easiest way to identify it. It's the page that starts with the word introduction, and it's immediately after the title page entitled CLEC Interconnection Trunking Forecast Guide. It's the second page numbered 3 at the very top. 20 the fax transmission line.

MS. FAGLIONI: Could I take one second and 22 get an explanation of this document. We just got

this today. I understand you're saying you didn't  $2 \parallel \text{have it available to give it to us last night, but}$ tell us what's here.

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This is material taken MR. HARRINGTON: from, as you can see at the top of the first page, New York Public Service case, 97-c-0139. excerpts from a compliance filing made by what was then Bell Atlantic, which incorporates the performance standards and reports and the quidelines for those. What we have done is provided the Table of Contents so you could see what the entire report contains, and then we have included excerpts that relate to the trunking elements of the performance standards because those were the ones that were relevant to this particular issue.

If there were desire to get the entire document we would, of course, provide it. But most of it is entirely irrelevant, and I suspect as a matter of fact it's already in the Commission's files in connection with New York 271 proceeding.

> MR. EDWARDS: The page numbering, once we

get to after the page number 75 in the lower right-hand corner --3 MR. HARRINGTON: It goes back to one. It goes back to one. 4 MR. EDWARDS: What is this? 5 6 MR. HARRINGTON: That is an appendix. Ιf you were to look on the third actual page of the document, it lists the appendices, and this is 9 Appendix I, the trunk forecasting guide. 10 As I said, if there is a desire, we could provide the complete document. MR. EDWARDS: I'm not sure there is. I'm 12 13 trying to figure out what it is that I have. In fact, if you look at MR. HARRINGTON: 14 the top of the page, although it's slightly cut off, it does say Appendix I Part One. 16 17 MR. EDWARDS: May I have a minute to talk to my witness? 18 19 MR. DYGERT: Yes. 20 MR. EDWARDS: No, we are okay. I was going to say no objection, but there is nothing to object to yet.

MR. HARRINGTON: I could take an advance 2∥and use it later.

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All right. We are--again please turn to the page that's labeled Introduction. It is page 5∥two of this particular appendix in the upper 6 right-hand corner. There is a page number three 7 | from the fax line, and there is some text in the 8∥box under Introduction that is in bold in the 9∥original. Could you read it for me.

It says: "These guidelines MR. ALBERT: 11 in no way supersede any established or future Interconnection Agreements between Bell Atlantic 13 and individual CLECs."

MR. HARRINGTON: Now, based on your 15 previous testimony on this, it's my 16 understanding -- I believe -- is it fair to say that 17 the reason for that statement is that, in fact, 18 these are not guidelines adopted by the New York 19 Public Service Commission or anyone for 20 | Interconnection Agreements, but they're quidelines 21 | related solely to performance standards; is that correct?

1 MR. ALBERT: Solely to performance standards? 2 3 MR. HARRINGTON: That is, Verizon's liability for failure to meet performance standards is limited to the extent that someone does not 6 comply with these guidelines, a CLEC does not 7 comply with these guidelines, and that's the reason for the quidelines. Would you say that again. 9 MR. ALBERT: 10 are talking about the trunk forecasting guidelines? 11 MR. HARRINGTON: The trunk forecasting quidelines as part of the performance standard plan 13 in New York. Am I correct in understanding that this is 14 15 \not intended to provide any language that is 16 required to be Interconnection Agreements? start with that question, based on the language we 17 just read and your knowledge of that proceeding. 18 19 MR. ALBERT: In Interconnection 20 Agreements? 21 MR. HARRINGTON: Right. 22 MR. ALBERT: Doesn't sound like that.

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MR. HARRINGTON: In fact, wasn't the 2 purpose of this guide, which was cited in your 3 testimony, to establish the performance standards and how they work in New York and the circumstances under which Verizon would or would not be liable for failure to meet those performance standards?

MR. ALBERT: Yeah, that was a big part of The trunk forecasting guidelines were an outgrowth from the carrier to carrier group, which 10 worked and developed performance metrics and 11 performance standards as well as operational 12 performance penalties. And in fact, there are 13 particular measurements, as well as performance standards, that relate to trunk locking that all are predicated upon the use of the trunk 16 forecasting quidelines out of the collaborative.

MR. HARRINGTON: Now, have these 18 guidelines ever been adopted by the New York Public Service Commission as standards for use in interconnection agreements?

MR. ALBERT: No. The way the collaboratives in New York work, I mean, the whole

intent is to get together the parties or to try to
get together the industry to solve things amongst
themselves, so I guess occasionally, and I
participated in probably three or four, you may get
an occasional single issue that may crop up out of
a collaborative process that would have an official
ordained Commission ruling going with it. But for
the most part the work is developed by all the
parties, and everybody agrees to abide and operate
by it, without having to go through the proceeding,

MR. HARRINGTON: So the short answer to the question is, the New York Public Service Commission has not adopted these standards for interconnection agreements?

litigation regulatory that subsumes all of them.

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MR. ALBERT: Not in any ruling.

MR. HARRINGTON: So, in that regard, it's not binding on anyone?

MR. ALBERT: When you get into the legalities of to what degree is something binding or not, I will pass on that.

MR. HARRINGTON: Would you please turn to

Cox Exhibit Number 17. And this is, again, a response to a discovery request.

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And I would like to you turn to the second sentence of what would be the second paragraph of the reply, if there were a space there. It's the part that begins the quotation where the parties have agreed. And could you read the second sentence there that begins at that joint planning meeting.

MR. ALBERT: In the what, the first main paragraph? 11

MR. HARRINGTON: Yes. It probably was supposed to be two paragraphs, but it appears to have been joined together as one.

It says: "At that joint MR. ALBERT: planning meeting, each party shall provide to the other party originating CCS (hundred call second) information, and the parties shall mutually agree on the appropriate initial number of two-way"--do you want me to keep going?

MR. HARRINGTON: Yeah. You can omit the 22∥bracketed part.

MR. ALBERT: -- "of two-way local interconnection trunks and the interface specifications at the point of interconnection." MR. HARRINGTON: Is there an analogous sentence in the next paragraph? MR. ALBERT: Yes. MR. HARRINGTON: Now, this response

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indicates that this is the comprehensive contract template used by Verizon. It says August 29th, 2000, and the three subsequent versions which are executed and effective in all states across the current Verizon footprint.

Does that mean your standard contract provision calls for both parties to provide their 15 forecast information?

No, because I wouldn't say MR. ALBERT: 17 this is talking about forecast information. This is basically talking about a snapshot of what the calling volumes are so that for the initial swack 20∥of interconnection trunks that the parties can reach agreement on how big to build that.

> MR. HARRINGTON: There is no forecasting

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MR. ALBERT: Not the forecasting in the context of what we are talking about on the Interconnection Agreement, where on a semi-annual basis for growth going forward, the CLEC would provide the forecast and growth.

I mean, to me, this is like the initial sizing of the getting started interconnection arrangement. This really doesn't deal with any of the future additions or future growth that would have to be managed and administered through the forecast process.

MR. HARRINGTON: Now, your initial interconnection, though, you expect those facilities to be good for some period of time; you're not going to want them to be just good for one month; right?

MR. ALBERT: Correct.

MR. HARRINGTON: What's a reasonable time frame you expect them to be good for? Six months? A year?

MR. ALBERT: It will vary. I'd say if you

wanted a very broad average, a year.

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MR. HARRINGTON: So, it's going to include the planning for the growth of the traffic that both parties expect to have over that year?

MR. ALBERT: Over the first year, yep.

Is the first year more or MR. HARRINGTON: less volatile than the second, third, fourth, and fifth years?

I would say from what I've MR. ALBERT: seen, equally.

So, it's equally volatile MR. HARRINGTON: as compared to later years, and Verizon is willing to provide its own forecast in that context?

Well, again here you keep MR. ALBERT: calling it a forecast that we are providing, and we 16∥are not. What we are providing here is call volume data, and what we are doing is sizing it in an 18 initial trunk group.

I guess I'm having a hard MR. HARRINGTON: time understanding how you distinguish between sizing an initial trunk group for a period of a year, which obviously entails some level of

 $1 \parallel \text{prediction}$  as to what the next year is going to 2||look like, and your six-month forecasts that you're 3 calling for in the agreement. Can you explain why one is a forecast and one is not.

MR. ALBERT: I quess primarily the information we got that are forecasts, they incorporate really what the expansion plans are 8 based upon the CLEC will be doing with their 9 network.

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The initial sizing that we typically do with the CLEC, for most CLECs, I will make an exception for the very large ones, for most CLECs when we interconnect for the first time in a LATA, which is what this is uniquely talking about, we will build one trunk group between our -- the CLEC 16 switch and between the tandem. And that is the 17 starting point for the interconnection. What then 18 | happens after that is then going forward, we then 19∥begin to monitor and to watch the traffic between 20 the two networks. We use that actual flow of the 21∥traffic, combined with, if we could get them, the thresholds to then determine where we will augment

1 and add additional trunk groups.

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The CLECs' forecast that we will get will typically include the direct end office trunking expansion that they will project as occurring 5 within that first year.

So, I guess to me the difference is you got something that's much more comprehensive 8 | getting into how the network grows and unfolds and 9∥is built, versus that starter quantity of a single trunk group between the two.

MR. HARRINGTON: But do you actually know more or less about the CLEC at the initial time than you do, say, in Cox's case four years into the relationship?

MR. ALBERT: I would say at the beginning 16 you would probably know less than what you would four years down the road.

MR. HARRINGTON: I have no further questions.

> AT&T or WorldCom. MR. DYGERT:

## CROSS-EXAMINATION

MR. MONROE: Good afternoon, gentleman.

1 My name is John Monroe, an attorney for WorldCom. 2||Let me refer you to Verizon Exhibit 18, which is your August 17th rebuttal testimony. When you find it, I'm looking at page 14. 5 MR. ALBERT: You said the August 17th? MR. MONROE: That's correct, and I believe 6 7 it's Verizon 18. 8 MR. ALBERT: All right. And what was the 9 | page? 10 MR. MONROE: Page 14. MR. STANLEY: Could you let us know what 11 the date this testimony was filed, August --MR. MONROE: August 17th. 13

MR. ALBERT: Okay.

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MR. MONROE: Now, on that page, lines one through 15, you list five steps that Verizon follows before it disconnects trunks that fall below a 60 percent utilization; is that correct?

MR. ALBERT: I'm either on the wrong page or in the wrong testimony.

MS. CARPINO: Mr. Monroe--never mind. Go
22 ahead.

1 MR. EDWARDS: It is the rebuttal on 2 nonmediated issues. He's changing subjects from forecasts to underutilized trunks. 3 MR. HARRINGTON: While you're changing 4 5 l topics, I neglected to request the admission of Cox Exhibit 16, 17, and 18. I'd like to do that at 7 this moment. MR. EDWARDS: No objection. 8 9 MR. DYGERT: They are admitted. (Cox Exhibit Nos. 16, 17, 10 and 18 were admitted into 11 evidence.) 12 13 MR. ALBERT: Okay. I got page 14. And on that page you list MR. MONROE: 14 five steps that the Verizon engineers follow before 16 disconnecting trunks with less than 60 percent utilization; is that correct? 17 That's correct. 18 MR. ALBERT: MR. MONROE: And to your knowledge, did 19 201 Verizon ever propose those five steps to WorldCom, 21 before you filed this testimony? MR. ALBERT: 22 I don't think so because

1 we're--let me just get the context here. With AT&T 2∥we are doing one-way trunking, whereas with WorldCom we are doing two-way, and so these 3 particular -- this isn't contract language. 5 a description of what we do, but this is a description of what we do relative to one-way trunking. 7

MR. MONROE: You wouldn't follow these same steps for two-way trunks?

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MR. ALBERT: With the agreements we've negotiated for two-way trunking, in most cases, the CLEC, within agreed-to parameters, is the one that's doing the engineering and the sizing on the two-way trunk group. In fact, my understanding with what we had worked out with WorldCom, to the extent that we had worked it out, was that they were different utilization parameters to operate within relative to the two-way trunk groups that we 19 had worked towards negotiations.

Those are distinctly different than what each party would independently follow if it was dealing with one-way trunks.

MR. MONROE: I'm sorry, Mr. Albert. My question was, would you follow these steps for two-way trunks.

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MR. ALBERT: To--not exactly, but there are many similarities here that would fit with two-way trunking, and some of these don't fit with the negotiations we've had with WorldCom because of the responsibility for doing the size and the timing that we negotiated.

MR. MONROE: Okay. Let's talk about those negotiations. Let me refer you to Verizon Exhibit 26, which is your September 5th rebuttal.

MR. ALBERT: Okay.

MR. MONROE: And I'm looking at page four.

MR. ALBERT: All right. I got it.

MR. MONROE: And on that page, you were replying to Mr. Grieco's testimony regarding proposed language from WorldCom for this issue; is that correct?

MR. ALBERT: That's correct. Well, when you say this issue, that would be for the overall management and administration of two-way trunking.

MR. MONROE: Well, this issue for WorldCom is issue III-4 which is trunk forecasting, I believe.

MS. CARPINO: With respect to AT&T, we divided it out into III-1-IV-B; but for WorldCom, it is lumped within the forecasting issue.

MR. ALBERT: Oh, okay.

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MR. EDWARDS: Same substantive issue, different number.

So my question is: MR. MONROE: In your testimony you disagree with Mr. Grieco's items four through seven. You don't comment on items one through three.

Can I infer from that that you agree with items one through three?

> MR. ALBERT: Yes.

MR. MONROE: And then the issues that you list with items four through seven, the first one is that WorldCom disagrees with your concept of 20∥having forecast penalties, but that you would dispense with the forecast penalties if WorldCom would agree to disconnect trunks that were less

than 60 percent utilized; is that correct?

MR. ALBERT: That's correct.

Is it your understanding that MR. MONROE:

WorldCom has agreed to that? 4

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MR. ALBERT: Not completely.

MR. MONROE: Can you explain that.

The E-mail that I had seen, MR. ALBERT: and this may help, I guess one from our lawyers to 9 your lawyers, there was this aspect of you'd 10 | characterized things as operating with a 15 percent overhead, and we were looking for clarification on  $12 \parallel$  what that meant, and it was that aspect or that phraseology of 15 percent overhead was some terminology that WorldCom had used relative to the administration and management of the negotiations of the two-way trunk groups.

In the E-mail that I saw come back, the WorldCom explanation -- you guys can correct me if this is not your understanding or if I got it 20 wrong--but the way you were saying that the 21∥15 percent overhead would work would be if we had a trunk group of a hundred trunks, and that if there

1 was a need for, based on the actual traffic loads, if there was a need or a utilization required for 3 60 of those hundred, WorldCom then said that they would be agreeable to disconnecting the size of that -- reducing the size of that trunk group from 100 trunks down to 75 trunks. And that explanation of the 15 percent overhead, with that explanation that I just gave, if that, in fact, was your intent and understanding of it, and if that also meant that WorldCom was agreeable to disconnect trunks for those that were operating under 60 percent, I would say then we were in agreement with each other. That sounds fine to us, what I just 13 described as the 15 percent overhead description that you e-mailed back to us, and my understanding of that. 16

MR. MONROE: Let me recap that to make sure I understand what you are saying.

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Verizon is agreeable to, in the scenario where we've got a hundred trunks, if they're less than 60 percent utilized, reducing the number down to 75; is that what you just said?

MR. ALBERT: Yes. And make sure we're both saying the same things, the example you all e-mailed back, trunk group had a hundred trunks, based on traffic volume, there was a need for 60, the trunk group would be sized down to leave 75 in service. To me, that was what you were describing as your 15 percent overhead, and that's good with us.

> MR. MONROE: Okay.

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MR. EDWARDS: Just for the record, we have been talking about an example. The contract language, I believe, is disconnection of underutilized trunks at 60 percent with a 15 percent overhead, and that example illustrates what the 15 percent overhead means. Am I right on that?

> MR. MONROE: That's correct.

The hangup I had is I MR. ALBERT: 19 couldn't quite figure out what you all meant by the 15 percent overhead, but with that explanation, that works.

> MR. MONROE: Okay. Also on page four of

your September 5th rebuttal, you say that it's not necessary for Verizon to agree or disagree with WorldCom's forecast; is that correct?

> MR. ALBERT: That's correct.

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MR. MONROE: But when you received WorldCom's forecast, if you believe it's too high, is it your testimony that you would nevertheless install the number of trunks that WorldCom forecasts?

MR. ALBERT: No, because the process doesn't work that way.

MR. MONROE: Well, if WorldCom submits a trunk forecast and it's not for to you agree or disagree with it, yet you won't install the trunks we forecast, what will you do?

MR. ALBERT: Let me describe for you how the propose works, and I will describe really what's come out of New York and again how we use it everywhere else. But with the trunk forecasts we get from the CLEC, they forecast the traffic in 21∥both directions. We will take all those trunk 22 forecasts from all CLECs. We will also combine

1 that with the trunk forecasts that we get from some interexchange carriers who do forecasts. We will take that and also then combine that with our own trunk forecasting information, and out of all of those inputs we will then wind up creating an overall trunk forecast that, in our best estimation, reflects all of those inputs.

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And then that one singular aggregate trunk forecast that we have created from all those inputs, we then use that singular forecast to do our network planning and our network building and our network expansion.

What that does is at the end of the process, you cannot go back and say in this 15∥forecast, here is X amount of it that uniquely 16 belongs to carrier A for this type of service and this type of trunk, and here is Y amount belongs to carrier C, and here is Z amount that belongs to Verizon. All that stuff is included in the spaghetti sauce, but still when we get the trunk forecast you cannot then relate individual deployment decisions back to those individual

|inputs.

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What it does is it helps us do a better job planning the network, based on all those inputs from all those different carriers.

But you can't say, as a result of those individual inputs, then, here is the little chunk that happened over in another central office as a result of it.

MR. MONROE: Well, if we submit a forecast to you for a certain number of trunks from a WorldCom switch to a particular Verizon switch, how is that related to any trunks you would install for another CLEC?

MR. ALBERT: Because they are all going on the same switches.

MR. MONROE: Is it your testimony that the CLECs have common trunk groups from their switches to your switch?

MR. ALBERT: No, no. Here, let me try to explain it a little more for you.

The way it works is switches have got trunk groups on them from all sorts of carriers.